Auto Bolt Privacy Policy

1. Introduction

Auto Bolt is committed to protecting your personal information. The purpose of this Privacy Policy is to outline how we deal with any personal information you provide to us which is either collected by us through this website ("www.autoboltusa.com") ("**Website**") and/or via the services we provide to you.

Auto Bolt is the controller of your personal information via our Website and the services we provide.

Please read this Privacy Policy to understand how Auto Bolt may process your personal information via our Website and/or through the services we provide to you.

Any external links to other websites are clearly identifiable as such, and we are not responsible for the content or the privacy policies of these other websites.

Collection of Your Personal Information

We may process your personal information when you submit it to us in the following ways:

Communications via our Website: We collect personal information when you provide it to us through communications via our Website. This includes where you have contacted us through the "Contact Us" page on our Website, entry forms, and similar situations in which you have chosen to provide the information to us, including for customer service support.

Products or Services you request: When you request a good or service from us, we will collect your personal information to process your request and otherwise contact you following a purchase.

We may ask you to provide personal information, such as your e-mail address, name, work address, or telephone number.

Interaction with our Website use of our services: when you use our Website, we will automatically receive technical information, including, without limitation, your interaction with our Website, the site you came from, search engine(s) and keywords you used to find our site, the pages you view within our site, type of browser you use, IP address, browser type and language, access times and referring website addresses. To offer you a consistent and personalized experience in your interactions with us, information collected through one service we provide may be combined with information obtained through other services. For example, we may use services from other companies that enable us to derive a general geographic area based on your IP address in order to customize certain services to your geographic area.

Use of Your Personal Information

Auto Bolt processes your personal information to enable us to perform the contract entered into between you and us, to ensure compliance with local legal and regulatory requirements and for the purposes of our legitimate business interests, including the following:

- to enable us to carry out our obligations arising from any contracts and to provide you with the information, products, and services that you request from us;
- to operate and improve our Website and services including making them easier to use by eliminating the need for you to repeatedly enter the same information;
- to enable us to respond to an inquiry or other request you make when you contact us via our Website, including for customer service support;
- to provide you with more effective customer service;
- performing research and analysis aimed at improving our products, services and technologies;
- displaying content and advertising that are customized to your interests and preferences;
- to communicate with you to provide you information about other products and services we offer that are similar to those that you have already purchased or inquired about as we feel may interest you, as described in the "Marketing" section below;
- when you receive newsletters or promotional e-mail from us, to determine whether the e-mail has been opened and which links you click in order to provide you more focused e-mail communications or other information; and
- to enable us to process and consider your application to join Auto Bolt

Marketing

We may contact you to provide you with information about products and services similar to those which were the subject of a previous sale or negotiations of a sale to you. You may be contacted by us, Auto Bolt affiliated companies, or by one of our selected third parties, in each case where you have consented to receive these communications.

You may opt out of receiving our marketing communications at any time by contacting us at autoboltusa.com or by using the unsubscribe link in any of our communications.

We will continue to contact you for non-marketing related purposes where we need to issue a field corrective or safety notice, or to where we need to send certain information to you under a legal, regulatory, or ethical requirement.

Sharing of Your Personal Information

We may share your personal information with:

- **Other groups/companies** to enable us to carry out our obligations arising from any contracts and/or to provide you with the information, products, and services that you request from us;
- our service providers that we engage to provide services for us to help us further our business objectives. Where we provide your personal information to third party services providers, they are required to keep your personal information confidential and secure, and must only use your personal information as instructed by us.

We may also disclose your personal information (a) where required to respond to authorized requests from government authorities or where required by law; (b) where we are required by law, we may also disclose your personal information where it is necessary to protect the rights, property or safety of Auto Bolt and our group companies, our products and services and our customers, distributors or business partners including the enforcement of our agreements, this Privacy Policy or other agreements or to prevent or take action regarding illegal activities or fraud, situations involving potential threats to the safety of any person or as evidence in litigation.

Security of Your Personal Information

Auto Bolt is committed to protecting the security of your personal information. We will take all reasonable steps (including appropriate technical and organizational measures) to ensure your personal information is processed securely to protect the confidentiality, integrity, and availability of your personal information in accordance with this Privacy Policy. The nature of the internet is such that we cannot guarantee or warrant the security of any information you transmit to us via the internet and any transmission is at your own risk.

Storing Your Personal Information

Personal information collected through the Auto Bolt Website will be stored on servers located in the U.S. This includes individuals engaged in, among other things, the fulfilment of your order, administration of an inquiry or request you make via our Website or the provision of support services.

For access to copies of these agreements please contact Auto Bolt by email at marketing@autoboltusa.com or by mail at 4740 Manufacturing Avenue, Cleveland, Ohio 44135. We will process any request in line with applicable laws and our policies and procedures.

Cookies

Auto Bolt Website may use cookies and similar technologies (together referred to as "cookies", unless otherwise stated) to provide you with an efficient experience in using our Website.

A cookie is a small data file that is placed on your computer or mobile device by your web browser. One of the primary purposes of cookies is to store your preferences and other information on your computer in order to save you time by eliminating the need to repeatedly enter the same information and to display your personalized content and appropriate advertising on your later visits to these sites.

We use cookies for a variety of purposes and to enhance your online experience, for example, to identify your device, distinguish you from other visitors, record your IP address and understand your use of our site to determine the usefulness of our website information and to see how effective our navigational structure is in helping you reach that information. We also use cookies to identify the name of the website from which you linked to our Website. We do not otherwise track any information about your use of other websites.

Here are some additional things you should know about our use of cookies:

- you may encounter cookies from our third-party providers, that we have allowed on our Website that assist us with various aspects of our site operations and services.
- you also may encounter cookies from third parties on certain pages of the websites that we do not control and have not authorized. For example, if you view a web page posted as a link from our Website, there may be a cookie placed by that web page.

Auto Bolt pages may use other similar technologies which contain electronic images known as web beacons – sometimes called single-pixel gifs – that may be used to assist in delivering cookies on our sites and allow us to count users who have visited those pages and to deliver co-branded services. We may include web beacons in promotional e-mail messages or our newsletters in order to determine

whether messages have been opened and acted upon. Auto Bolt may also employ web beacons from third parties in order to help us compile aggregated statistics regarding the effectiveness of our promotional campaigns or other operations of our sites.

Types of Cookies used on our Website

We use various types of cookies, including session cookies, persistent cookies, local shared objects, pixels, gifs and other tracking technologies, session, and persistent technologies, first and third-party cookies. Cookies can be persistent by remaining on your computer until you delete them or be based on your browsing session where they delete once you close your browser. First party cookies are used and controlled by us to provide services on our Website.

Our use of cookies falls into four categories:

- **Strictly necessary cookies**: these are essential in order to enable you to move around our site and use its features. Without these cookies, the services you have asked for cannot be provided.
- **Performance cookies**: also known as "analytical" cookies. These cookies allow us to recognize and count the number of visitors and to see how visitors move around our site. For example, they allow us to understand which pages are visited most often, and if they get error messages from web pages. All information collected by these cookies is aggregated and therefore anonymous.
- **Functionality cookies**: these cookies are necessary for our site to operate and allow us to remember what choices you make and provide enhanced, more personal features. The information these cookies collect may be anonymized and they cannot track your browsing activity on other websites.
- Advertising and marketing cookies: these cookies are used to send you advertising and marketing-related material tailored to you and your interests. They are also used to limit the number of times you see an advertisement as well as help measure the effectiveness of the advertising campaigns. They are usually placed by advertising networks with the website operator's permission. They remember that you have visited a website and this information is shared with other organizations such as advertisers.

We may change our use of cookies over time, but our use of cookies will generally fall into the above categories. Please visit this page regularly so that you are aware of any changes.

Your Rights

Access, Change or Modify Personal Information

<u>Residents of California:</u> You have the right to ask us not to process your personal information for marketing purposes. You can do this at any time clicking on the "unsubscribe" link in any email we send you. You can also opt out of marketing by emailing marketing@autoboltusa.com.

Data protection law gives you the right to access your personal information, to object to the use of your personal information for certain purposes, and the right to erase, restrict or receive a machine-readable copy of your personal information. You may contact us regarding your personal information, and in compliance with our obligations under applicable data protection laws, we will treat your personal information accordingly.

You can access, update, and delete your information by emailing Auto Bolt at marketing@autoboltusa.com or contact us by mail at 4740 Manufacturing Avenue, Cleveland, Ohio 44135.

We will handle your request in accordance with state privacy laws. This means there may be legal reasons why we cannot fulfil all requests.

Customers who exercise their right under state privacy laws will not be discriminated against.

<u>Residents of the European Economic Area ('EEA')</u>: You may have the right to: request (a) access to your personal information we hold about you; (b) request we correct any inaccurate personal information we hold about you; (c) request we delete any personal information we hold about you; (d) restrict the processing of personal information we hold about you; (e) object to the processing of personal information we hold about you; and/or (f) receive any personal information we hold about you in a structured and commonly used machine-readable format or have such personal information transmitted to another company.

For more information on your rights and its requirements, please see the information provided by the Information Commissioner's Office at https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/right-of-access/ and https://ico.org.uk/for-organisations/guide-to-the-general-data-protection-regulation-gdpr/individual-rights/.

We may ask you for additional information to confirm your identity and for security purposes, before disclosing information requested to you.

To exercise any of your rights in connection with your personal information, please contact **Auto Bolt** by email marketing@autoboltusa.com or by mail to 4740 Manufacturing Avenue, Cleveland, Ohio 44135. We will process any request in line with applicable laws and our policies and procedures. If you are located in the EEA, you have the right to lodge a complaint about how we process your personal information with the supervisory authority in your country.

Children's Information

The Site is not intended for children under 13 years of age. No one under age 13 may provide any personal information to or on the Site. We do not knowingly collect personal information from children under 13. If you are under 13, do not use or provide any information on this Site or on or through any of its features, register on the Site, make any purchases through the Site, use any of the interactive or public comment features of this Site or provide any information about yourself to us, including your name, address, telephone number, e-mail address or any screen name or user name you may use. If we learn we have collected or received personal information from a child under 13 without verification of parental consent, we will delete that information.

If you believe that we might have inadvertently collected information from a child under 13 without parental consent, please contact us at marketing@autoboltusa.com.

Contact Us

If you have any questions about the processing of personal data via this Website, please contact us at the following address <u>marketing@autobolusa.com</u>. If you contact us, we will use reasonable efforts to address any concerns you may have about our processing of your personal data.

Legal/Terms of Use

PLEASE READ THIS LEGAL NOTICE CAREFULLY BEFORE ACCESSING THIS WEBSITE.

Purpose

The purpose of the present Terms of Use is to define the conditions in which Auto Bolt is making the Website, www.autobolt.net, available. Auto Bolt reserves the right to modify or update these Terms of Use at any time. Access to and use of the Site implies your agreement with the Terms of Use. If you do not agree with the clauses below, you are advised not to use the Site.

Access to the Site

Auto Bolt strives to keep the Website accessible without, however, being subject to any obligation to achieve this. Access to the Website may be interrupted for the purposes of maintenance, updating or any other reason. Information on the Website may contain technical inaccuracies or typographical errors. Information may be changed or updated without notice. Auto Bolt may also make improvements and/or changes in the products, the services and/or the programs described on the Site at any time without notice. Under no circumstances shall Auto Bolt's affiliated entities and their respective employees, officers, directors, shareholders, agents, representatives and/or affiliates be liable for these interruptions, technical inaccuracies, typographical errors, changes or updates and the consequences that could result from them for the user.

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E-mail

To correspond with Auto Bolt by e-mail, please submit the Contact Us form on the Auto Bolt Website, or reach out to us via email at marketing@autoboltusa.com

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Limitations of Liability

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Auto Bolt may revise these legal terms and conditions at any time and from time to time by updating this posting on the Site. You should visit this page from time to time to review the then current legal terms and conditions because they are binding on you. Certain provisions of these legal terms and conditions may be superseded by expressly designated legal notices or terms located on particular pages at the Site.

Choice of Law; Legal Jurisdiction

The foregoing legal terms and conditions supersede any other agreement between you and Auto Bolt to the extent necessary to resolve any inconsistency or ambiguity between them. The legal terms and conditions will be governed by and construed in accordance with the laws of the State of Ohio, without giving effect to any principles of conflicts of laws. Any action seeking legal or equitable relief arising out of or relating to this choice or Website shall be brought only in the courts of the State of Ohio located in Cuyahoga County or a United States District Court of Ohio located in Cuyahoga County. Once again, use of this Website indicates your express agreement with the application of these legal terms and conditions shall be admissible in judicial and administrative proceedings based upon or relating to these legal terms and conditions or in prince or different and subject to the same conditions as other business documents and records originally generated and maintained in printed form. In the event one of the elements and/or terms of the foregoing legal conditions is deemed illegal, null or inapplicable for whatever reason, it will no longer be considered part of the conditions of use, but it will not affect the validity or application of any other provision of the foregoing legal terms and conditions.

Contact Information

For any questions regarding this Privacy Policy, please contact marketing@autoboltusa.com

